

# Esitrain Quarterly Newsletter

January to March 2021



## New 'Document and Newsletter' feature on the Esitrain Website

The Esitrain website now has a new 'Document and Newsletter' feature accessible from the Homepage.

This new feature provides the provisions to store communications/deployment documentation, relating to training, from EQL as an additional communication medium to assist Contractors.

Please use this link to visit the new page - <https://www.esitrain.com.au/documents-and-newsletters>

All applicable training information documents and Esitrain Quarterly Newsletter will be stored on this page.

## Changes to EQL Contractor Switching processes

Energy Queensland (EQL) has released a new Contractor Switching 'Bridging' training policy and Contractor Switching Re-authorisation policy.

Esitrain facilitates the delivery of training on behalf of EQL and is unable to influence any changes to the outcomes/procedures detailed in the policy documents.

Questions relating to the new Contractor Switching policies should be sent to [Switching & Access Re-authorisations](#)

There may be delays in Esitrain response times due to the volume of training requests that are being generated by these new Contractor Switching Policies

Esitrain will assist with rectifying any incorrect Switching 'Bridging' course bookings to ensure that Contractors are nominating for the correct training courses.

However, any Contractors that nominate for Switching 'Bridging' courses that they do not have the pre-requisites/history for will not be contacted and will not receive access to the Switching 'Bridging' course.

Copies of the new policy deployment documents can be found in the new 'Documents and Newsletter' page on the Esitrain Website.

## Esitrain Contacts

For all training enquiries:

- Esitrain webpage: [www.esitrain.com.au](http://www.esitrain.com.au)
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