

Esitrain News

August 2021



Esitrain has changed over to the aXcelerate Learning Management System

On Wednesday the 18th of August 2021, Esitrain officially stopped using Ellipse to process training request and has now switched over to the aXcelerate Learning Management System.

aXcelerate is now being used to process all Esitrain training nominations – Online and Face to Face.

As part of this change, I would please ask our valued customers to have some patience as we implement a variety of improved customer service features that aXcelerate has to offer.

New improved Customer Service features

The new aXcelerate Learning Management System has improved customer service features that Esitrain will begin implementing over the coming weeks.

The improved customer service features include:

- 'Certificates of Attendance' being available for all Face to Face and Online training courses ,
- The ability for trainees to access their own training results via aXcelerate directly without involvement from Esitrain staff,
- Improved emails to the trainee for training notifications and training results.

It will take a short amount of time for these improvements to be implemented. Please feel free to contact Esitrain if you have any questions regarding any of the new features that you will begin to receive.

Changes to the required training to obtain a System Key

Course T0838 'Working Safely On or Near Electrical Network Infrastructure in QLD (System Key Access)' is now the only course for those persons wanting to apply for a System Key

The previous T0912 'Safe Access to Substation Enclosures' course is in the process of being deactivated and is no longer available for new nominations.

Any persons that completes the T0912 'Safe Access to Substation Enclosures' course will have their training results 'Credit Transferred' at the start of October.

Esitrain Contacts

For all training enquiries:

- Esitrain webpage: www.esitrain.com.au
- Bookings: bookings@esitrain.com.au
- Contact Number: 1800 262 353
- Esitrain Business Manager: Stewartmacdonald@esitrain.com.au

23rd of October 2021



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